

**FIRST AND LAST NAME**

Address

Phone

Email

**PROFESSIONAL SUMMARY**

Recent college graduate looking to utilize my mathematics degree to secure a position in the professional world. More than four years of customer service experience, building positive relationships with customers, which in turn has secured profitable business for my employer. Will offer hard work, motivation, and an eagerness to expand on my preexisting skills. If hired I will prove to be a true team player and a valuable asset to the company.

**EDUCATION**

**State University of New York New Paltz** |Graduated May 2015

***Bachelor of Science Mathematics, minor in Computer Science*** |Overall GPA: 3.29

**SKILLS**

Proficiency in Java with knowledge of Python and SQL

Microsoft Office Suite, Adobe Photoshop

Mathematica and Matlab

**RELEVANT COURSEWORK**

* **Dynamical Systems**: Created mathematical models in Mathematica to analyze real world phenomenon, such as populations of species
* **Object-Oriented Programming**: Learned and implemented several design patterns in Java
* **Database Principals**: Designed and maintained databases in SQL
* **Numerical Methods**: Used Matlab to find approximate solutions to unsolvable Differential equations
* **Assembly Language & Computer Architecture**: Wrote code in machine language gradually building up to higher level languages

**RESEARCH EXPERIENCE**

**Undergrad Researcher** | “*Darboux transformations of differential operators on the superline”* | May 2015

Advisor: Professor. Ekaterina Shemyakova

Research Submission: Russian Mathematical Surveys

**Independent Researcher** | *“On finite cyclic groups in music (an example)"* | June 2015

**CONFERENCE PRESENTATIONS**

**Presenter** | Undergraduate Research *"Darboux transformations of the super KdV equation"*

Garden State University mathematics conference | Spring 2015

Manhattan College mathematics conference |Spring 2015

SUNY New Paltz Undergrad Research Symposium | Spring 2015

**PROFESSIONAL EXPERIENCE**

**Assistant Customer Service Department Head** May 2013 - Present

*Tops Friendly Markets (Formally known as Stop & Shop) Wappingers Falls, NY*

* Monitor and assist cashiers with daily transactions.
* Create and manage the weekly schedule of all front-end personnel.
* Train new front-end staff, clarifying their duties and supervising their progress.
* Resolve customer complaints and concerns in a timely manner and assure they are thoroughly satisfied with their experience.
* Diligently report to my supervisor on a weekly basis; discuss progress of staff, customer concerns, and any issues that should be addressed to improve the productivity and stamina of the front-end workings.