Starfish | Student Success Platform

SUNY NEW PALTZ

Starfish Raise Your Hand
Welcome to Starfish® @ SUNY New Paltz!

Starfish is an easy-to-use tool that gives you the opportunity to connect with SUNY New Paltz on another level and help improve your success. Getting started is easy!

Log in Directions:

1. Sign in to my.newpaltz.edu.
2. Click “Starfish” Link under “Resources” (left-hand side of page).
3. If you are asked for log-in credentials, use your my.newpaltz.edu login information.
Raising Your Hand in Starfish

The raise your hand feature in Starfish allows you to ask for help whenever you feel stuck. When you raise your hand in Starfish rest assured that you will be connected to those who can help.

1. Click the menu button ☰
2. From the menu, select Dashboard
3. From the Dashboard page, click the Raise Your Hand button

4. A box will pop up – follow the prompts to explain what you need assistance with

5. Click submit
6. Support staff will be notified and you will be contacted ASAP