Center for Student Success

Start the Semester off Strong!
Learn how YOU can use Starfish

What is Starfish?
Starfish, SUNY New Paltz's student success platform, connects you to faculty, staff and the resources you need to be successful at SUNY New Paltz.

How can Starfish help me?
There are many ways Starfish can support you this semester. It helps you:

- **Schedule appointments with your advisors or instructors**
  If your advisors/instructors have office hours setup via Starfish, with just a few easy clicks of a button, you are able to see their availability and schedule an appointment with them.

- **Find your Success Network**
  Your Starfish Success Network is comprised of your advisors, support staff and faculty that can help you succeed at New Paltz.

- **Receive feedback regarding your progress in your courses**
  Throughout the semester you may receive feedback via Starfish in the form of kudos or flags.
  
  **Flags**: Used by faculty or staff if they have a concern about your academic performance. If received, it is important to talk with your instructor and/or meet with your advisor.
  
  **Kudos**: Raised by faculty to acknowledge you for a job well done!

  For a more in-depth look at flags/kudos and what you should do if you receive one, [click here].

- **Get in contact with support staff that can help**
  You can use the Raise Your Hand feature in Starfish if you have questions and are unsure of where to go or who to ask.

  The Raise Your Hand feature allows you to ask for help whenever you feel stuck. When you raise your hand, rest assured that you will be connected with those that can help.

---

Starfish | SUNY New Paltz's Student Success Platform
Chelsea Fincham
845-257-3590
finchamc@newpaltz.edu

Subscribe to our email list.