Your Spring ‘23 Semester Guide to Starfish

What is Starfish?

Starfish is SUNY New Paltz’s Student Success Platform. It facilitates connection between students and faculty, staff and the campus resources they need to be successful at New Paltz. Starfish also serves as an early-warning system where faculty can identify students in need of support in real time. As a result of the proactive student feedback you provide via Starfish, support staff can then connect with students identified and provide support and guidance to get these students on track for a successful semester.

How can I use Starfish?

There are many ways you can utilize Starfish to best support your spring ‘23 semester:

- **Provide real-time student feedback at any point in the semester**
  When you have feedback regarding a student, you can submit it via Starfish in the form of flags or kudos. Once you submit feedback, you activate a network of support, known as the student’s Success Network.
  For a list of feedback items you can submit via Starfish, click here.

  ![How to submit feedback via Starfish](image)

- **Setup Office Hours**
  Setup Office Hours in Starfish so students can easily schedule appointments with you.

  ![How to setup Office Hours in Starfish](image)

- **Communicate with your students**
  You can send messages to your students via Starfish (individually or in bulk) that go directly to their SUNY New Paltz email. If students send a reply to the Starfish message, it will go directly to your SUNY New Paltz email.

  ![How to send messages via Starfish](image)

I have questions about Starfish!

- **Come to Starfish Office Hours!**
  Join Chelsea Fincham, Retention Coordinator and Starfish Functional Lead, for Starfish Office Hours where you can ask any Starfish related questions you may have.
  The next scheduled Starfish Office Hours:
  Tuesday, February 21
  10 AM - 11 AM
  3 PM - 4 PM
  Find the full schedule of Starfish office hours here.

  ![Visit the Starfish NF website](image)

- **Contact Chelsea Fincham, Retention Coordinator & Starfish Functional Lead, directly**
  EXT 3590 or via email.
 Subscribe to our email list.