

Your Spring '23 Semester Guide to Starfish

What is Starfish?

[Starfish](#) is SUNY New Paltz's Student Success Platform. It **facilitates connection** between students and faculty, staff and the campus resources they need to be successful at New Paltz. Starfish also serves as an **early-warning system** where faculty can identify students in need of support in real time. As a result of the proactive student feedback you provide via Starfish, support staff can then connect with students identified and provide support and guidance to get those students on track to a successful semester.



How can I use Starfish?

There are many ways you can utilize Starfish to best support your spring '23 semester:

- **Provide real-time student feedback at any point in the semester**

When you have feedback regarding a student, you can submit it via Starfish in the form of flags or kudos. Once you submit feedback, you activate a network of support, known as the student's Success Network.

For a list of feedback items you can submit via Starfish, click [here](#).

[How to submit feedback via Starfish](#)

- **Setup Office Hours**

Setup Office Hours in Starfish so students can easily schedule appointments with you.

[How to setup Office Hours in Starfish](#)

- **Communicate with your students**

You can send messages to your students via Starfish (individually or in bulk) that go directly to the student's SUNY New Paltz email. If students send a reply to the Starfish message, it will go directly to your SUNY New Paltz email.

[How to send messages via Starfish](#)

I have questions about Starfish!

- **Come to Starfish Office Hours!**

Join Chelsea Fincham, Retention Coordinator and Starfish Functional Lead, for Starfish Office Hours where you can ask any Starfish related questions you may have.

The next scheduled Starfish Office Hours:

Tuesday, February 21

[10 AM - 11 AM](#)

[3 PM - 4 PM](#)

Find the full schedule of Starfish office hours [here](#).

- **Visit the [Starfish NP webpage](#)**

Your one-stop-shop for Starfish information and step-by-step guides.

- **Contact Chelsea Fincham, Retention Coordinator & Starfish Functional Lead, directly**

EXT 3590 or via [email](#).



Starfish | SUNY New Paltz's Student Success Platform

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