

Starfish Usage Data

Fall 2019 – Spring 202 Report

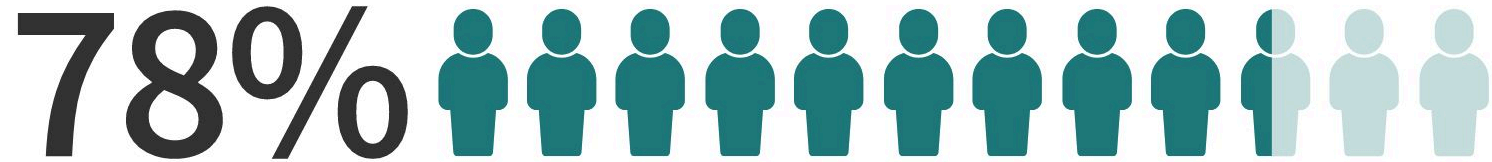
Student Engagement

Fall 2019-Spring 2020, SUNY New Paltz

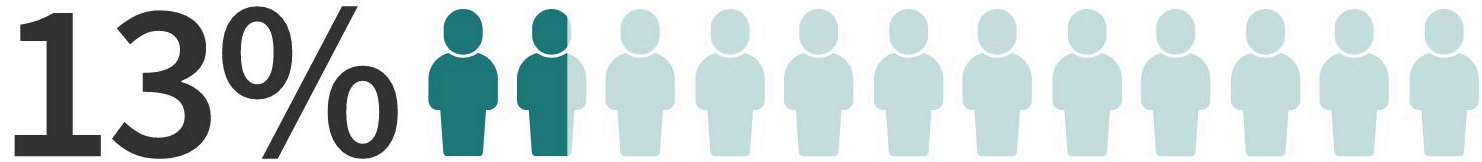


Student Engagement

Fall 2019-Spring 2020, SUNY New Paltz



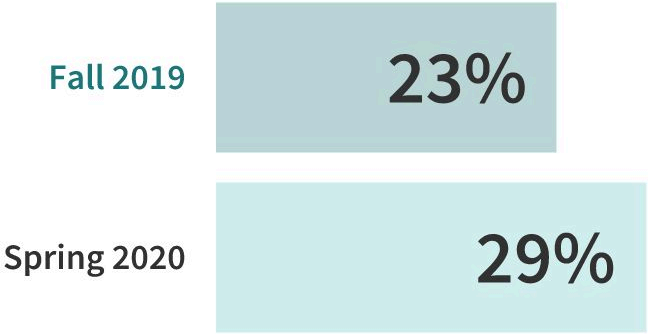
student body received a kudo during the 2019-2020 academic year



student body received a to-do during the 2019-2020 academic year

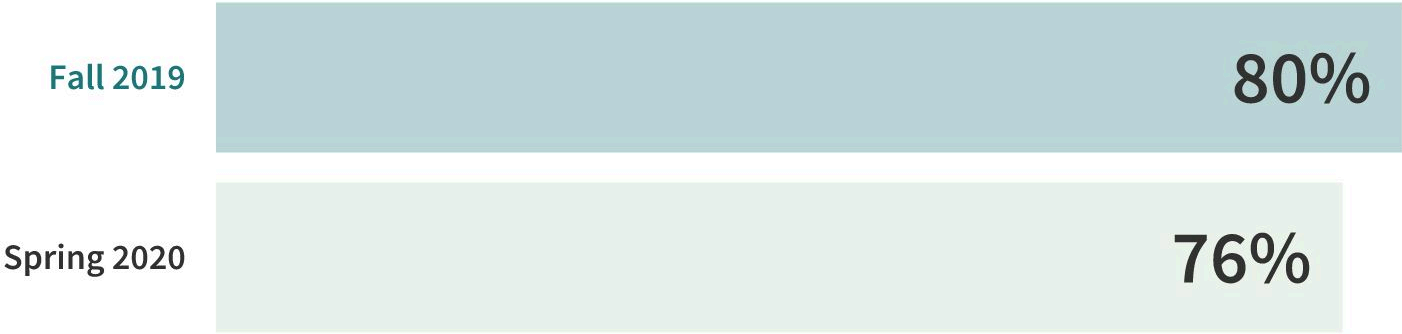
Term to Term Comparisons

Flags, Percentage of Student Body, SUNY New Paltz



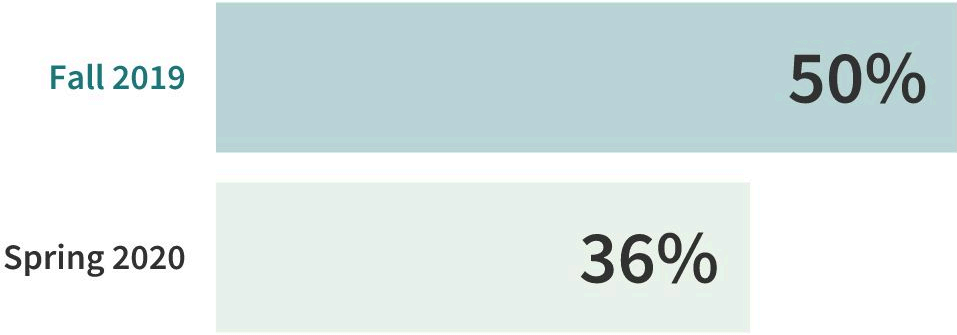
Term to Term Comparisons

Kudos, Percentage of Student Body, SUNY New Paltz



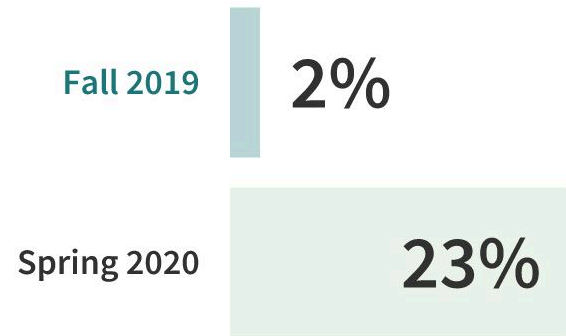
Term to Term Comparisons

Appointments, Percentage of Student Body, SUNY New Paltz



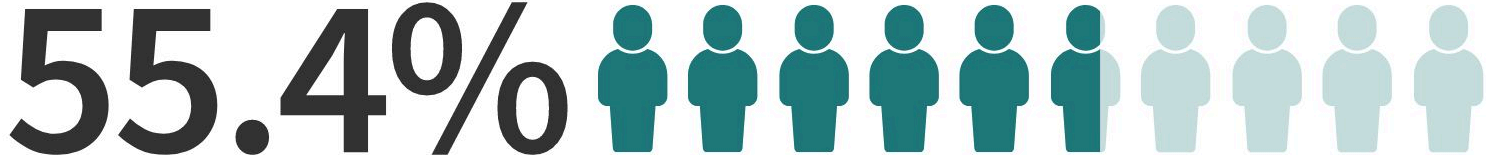
Term to Term Comparisons

To-Dos, Percentage of Student Body, SUNY New Paltz



Student Engagement

Appointments, SUNY New Paltz



of appointments in Starfish were scheduled by students in the 2019-2020 academic year

Staff Engagements: 404.2 Staff Hours Saved

Fall 2019-Spring 2020, SUNY New Paltz

- 14,592 appointments scheduled in Fall 2019-Spring 2020
- 55.4% of appointments scheduled were scheduled by the student

~3 minutes on average saved per appointment scheduled by students in Starfish

Faculty Engagement

Progress Survey Submission Rates, 2019-2020 academic year, SUNY
New Paltz

55.5% 
submission rate for Progress Surveys



Submit Rate in 2018-2019 academic year: 80.4%

overall client average 39%