Starfish Usage Data

Fall 2019 – Spring 202 Report
Student Engagement
Fall 2019-Spring 2020, SUNY New Paltz

26% student body received a flag during the 2019-2020 academic year

43% student body had an appointment tracked in Starfish during the 2019-2020 academic year
Student Engagement
Fall 2019-Spring 2020, SUNY New Paltz

78% student body received a kudo during the 2019-2020 academic year

13% student body received a to-do during the 2019-2020 academic year
Term to Term Comparisons
Flags, Percentage of Student Body, SUNY New Paltz

Fall 2019
23%

Spring 2020
29%
Term to Term Comparisons
Kudos, Percentage of Student Body, SUNY New Paltz

- Fall 2019: 80%
- Spring 2020: 76%
Term to Term Comparisons
Appointments, Percentage of Student Body, SUNY New Paltz

- Fall 2019: 50%
- Spring 2020: 36%
Term to Term Comparisons

To-Dos, Percentage of Student Body, SUNY New Paltz

Fall 2019: 2%
Spring 2020: 23%
Student Engagement
Appointments, SUNY New Paltz

55.4% of appointments in Starfish were scheduled by students in the 2019-2020 academic year
Staff Engagements: 404.2 Staff Hours Saved
Fall 2019-Spring 2020, SUNY New Paltz

- 14,592 appointments scheduled in Fall 2019-Spring 2020
- 55.4% of appointments scheduled were scheduled by the student

~3 minutes on average saved per appointment scheduled by students in Starfish
Faculty Engagement
Progress Survey Submission Rates, 2019-2020 academic year, SUNY New Paltz

55.5% submission rate for Progress Surveys

Submit Rate in 2018-2019 academic year: 80.4%
overall client average 39%